

DIVINE MERCY SUNDAY 2019 BUS REGISTRATION FREQUENTLY ASKED QUESTIONS

BUS REGISTRATION PROCESS

NEW FOR 2019:

Our bus limit for Divine Mercy Sunday for 2019 will be 185 buses. We are extending the number of buses allowed per group: each group/parish will be permitted to register FIVE buses maximum. We are doing this to be fair and allow as many pilgrims to attend as possible.

(1) What is the registration period?

Monday, February 4, 2019 through Friday, April 5, 2019. Bus registration will close once we reach our bus capacity of 185 even if it is before April 5.

(2) How do we register our bus?

Please go to our website at ShrineofDivineMercy.org. On the Homepage, please click on the scroll that says "Bus Registration for Divine Mercy Sunday" which will redirect you to the registration page on TheDivineMercy.org. (Note: we are working to update this form to be on the Shrine site in the near future) Please fill out the form provided. Your bus offering/donation of \$150 per bus/per weekend will assist us greatly in defraying the operating expenses for this event and continues to provide all the services for the weekend for our visitors. Thank you for your continued support of the National Shrine of the Divine Mercy!

All bus coordinators who register are REQUIRED to provide the contact information for the bus company on the registration form. If you do not fill this in, your bus permit will NOT be mailed!

(3) How can we secure our bus spot?

You can use all of the major credit cards when you register ONLINE. Your card information will not be stored on our servers.

(4) Can we call in our registration?

For ease and speedy processing, we are not taking any registrations over the phone. You are requested to go ONLINE and register. You will receive an automatic confirmation email from our Customer Service Department a few days later to ensure your bus is registered. Mailing in checks and forms only delays the process and since bus spots are limited you may NOT get registered in time.

(5) What if I don't have Internet access?

Perhaps someone else in your family, group, or from your parish office can handle this detail. Public libraries often provide free Internet service. The Internet provides us with the fastest and easiest way to secure buses on time. Remember, all weekend spaces fill up very quickly.

In the exceptional case in which you absolutely do not have access to a computer, please call the pilgrimage office and we will mail you a registration form.

(6) Is there a benefit to registering early?

Registering early guarantees your group a spot for Divine Mercy Sunday celebrations and will give you peace of mind. Getting registered earlier makes your planning and preparation process much easier.

(PLEASE SEE OTHER SIDE)

(7) May we register after that timeframe?

We recommend that you please register on time so we are able to mail your documents in a timely fashion. If there is an emergency, please call the Shrine pilgrimage office.

(8) How long after we register do we receive our documents?

This year, *all* bus registration packets will be mailed by the middle of April, regardless of when you registered. No bus parcels will be mailed out earlier, so please do not request them. Bus permits are typically mailed THREE WEEKS before the event. If you have not received your parcel, please email pilgrims@marian.org immediately.

(9) What should I expect to receive in the mail?

You will receive *many* documents: Frequently Asked Questions (FAQs) and ways to prepare for your pilgrimage; a bus number permit & explicit instructions to your bus driver; a set of name badges for the members of your group, pre-printed with your bus number (this will help our volunteers locate your bus in the event someone gets lost). Please be sure to open your packet upon receipt and carefully read through it well in advance of your visit. Be sure to keep it in a safe place as duplicates will NOT be reissued.

(10) Is there a place to stay on Eden Hill?

There is no onsite housing available during the Divine Mercy Sunday timeframe. To check on lodging availability in the area, please go to the Stockbridge Chamber of Commerce at www.stockbridgechamber.org or visit our website (from the home page, click on "Divine Mercy Sunday," then "Lodging & Dining").

If you have additional questions or concerns, please email pilgrims@marian.org. Email is the fastest way to get a response during this extremely busy time. Alternatively, you may call and leave a voice message at 413-298-1119.